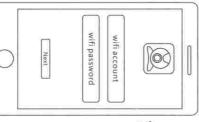


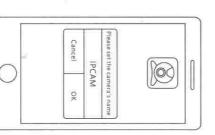
## (4) Connect the camera to the router



After the camera making a sound of "ding dong", the green light will flash and prompt has already connected the Internet

Enter the correct WIFI password after conect to the WIFI Increase the mobilephone volume and approach the camera as close as you can Warm Tip: The router must be able to connect to the Internet

#### (SConnect successfully





### 1.Scan the QR code but can't download the APP

As Wechat restrictions , please use other QR code scaning tools or browsers to scan

#### 2. Can't receive the verification code

Please make sure you have filled in the correct mobile phone number/E-mail and make sure they are not intercepted

# 3.After plug in power, the camera have not sound on "didi", and not flash in red light

IPCAM

My camera

Please make sure the camera is power on normally Please press the reset botton about 3 seconds.

# 4. When the camera connected, there is no flashing green light, and no prompt "have already connect the internet"

Please make sure you have enter the correct WIFI password The camera don't support connect to 5G WIFI currently.

The camera don't support connect to 5G WIFI currently.

The camera can't support the WIFI which with special characters currently. Please make sure the WIFI signal and patency is good.

## 5. When adding the camera, prompt that it has added by other account

It's camera's own security mechanism, every camera can only be added by one account, if it prompts like that when adding camera, please contact your vendor to unbind it.

6. More details please login the website http://s.360eye.cc

#### AFO