

42 BOTANY RD ALEXANDRIA NSW 2015, SYDNEY AUSTRALIA PHONE: 1300 130 508 FAX: 02 9698 5476 www.australsurveillance.com.au sales@australsurveillance.com.au ABN 85 388 051 001 MASTER SECURITY LICENCE No. 408916063

## Let us help you put a face to a crime

Austral Surveillance can be engaged to retrieve and disseminate to the correct stakeholders and authorities, any CCTV recordings from any of our systems.

From as little as \$200, you can leave the worry and hassle of this task with us.. It is what we do!

Our service includes Police liaison, careful review of footage, saving data on suitable media, issue of media to appropriate authorities and a full report to stakeholders.

All you need to do is complete page 2





## **Surveillance Footage Request Form**

Requestors Name: Requestors Address: Requestors Contact Details: Police Event No.: Police LAC Details: Police officer details:

Date of Incident: Time of Incident: Cameras covering Incident: (Also provide photos and attach) General Description of Incident:

Total Number of pages including this one:

Internal Use			Additional Commentary
<u>Pre-Site</u>			
Private or Strata Request:	Private	Strata	
Private Requestor Quoted & Payment Received:	Y	Ν	
Or. Strata Purchase Order Received	Y	Ν	
SFRF001 Completed Satisfactorily?	Y	Ν	
Is CCTV likely to be available on the DVR / NVR?	Y	Ν	
(Assign probability and reasons for your probability opinion above)			
Is request <7 days backup? Use SFRF002 Date Span Backup (DSB) >7 days	Y	DSB	
Potential issues explained to requestor?	Y	Ν	
Controls Required for potential risks / issues?	Y	Ν	If Yes, signed JSEA and Supervisor required.
Keys required to access site recorder room.	Y	Ν	
If above Favourable, Proceed to site			
Incident Found (IF) or Date Span Backup (DSB) made ?	IF	DSB	
Police Required to attend	Y	Ν	
Copy of Footage Issued to Police with this document attached:	Y	Ν	Receiving Officer Name and Date:
Mandatory Reporting Required	Y	Ν	If Yes, Supervisor Required.
Report and Invoice Issued to Stakeholders	Y	Ν	
Additional comments:			
Staff Member Name and Date Actioned:			

## The Privacy Act 1988 (Cth) generally prohibits release of CCTV footage to the requestor. If footage is ultimately released to NSW Police, the Requestor will need to seek access via Freedom of Information provisions under NSW law.

Please provide as much detail as possible and attach photos, maps etc so our Team can expedite this request. Requestor cannot participate in collection / investigation of incident and must liaise with Police officer regarding all aspects of the incident. Austral Surveillance does not retain copies of footage once issued to Police